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HEADQUARTERS' OFFICE
EMPLOYEES' STATE INSURANCE CORPORATION
(ISO 9001-2000 Certified)
PANCHDEEP BHAWAN, C.I.G. ROAD: NEW DELHI

May 21, 2010

No. U-16/24/7/10-Med.I

To

1. The Secretaries of all State Govts. dealing with ESI Scheme
2. All SSMCs/SMCs
3. All Regional Directors/Jt. Director (I/C)
4. All Jt. Director (Fin)/Dy. Director (Fin.)/A.D.(Fin)
5. All Directors, ESI Scheme
6. All Medical Superintendents of ESI and ESIC Hospitals
7. Medical Officer In-charges , ESI Dispensaries (through Director, ESIS)

Sub: Reimbursement of expenditure incurred by employer on treatment of its employees covered under ESI Scheme for providing medical care in emergencies.

Sir/Madam,

As you are aware that in case of emergencies and wherever immediate treatment is required, employer can take his employee covered under the ESI Scheme to the nearest hospital for immediate treatment and the expenditure incurred by the employer can be reimbursed.

Complaints have been received from various employers regarding delay / non reimbursement of expenditure incurred by them for emergency treatment of their employees by the ESI Dispensaries / hospitals / Directorates. In order to facilitate the reimbursement of expenditure, Director General has approved, reimbursement of expenditure directly by ESI Corporation as per the following terms and conditions:-

1. Like super specialty care, reimbursement will be made by SSMC / SMC of the State concerned in respect of emergency treatment and the total expenditure will be borne by ESIC.
2. Employers will have to submit treatment papers and original bills to SSMC / SMC of the State.
3. SSMC / SMC shall check the entitlement of the Insured Person.
4. SSMC / SMC / Medical Referee shall verify the emergency nature of the case. The reimbursement shall be limited to approved rates of empanelled hospitals / CGHS rates.