



OFFICE OF THE STATE MEDICAL COMMISSIONER
EMPLOYEES' STATE INSURANCE CORPORATION,
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54.V/24/11/1/2013/ SMC

Dated 12.1.2017

1) The Medical Supdt of All ESIC/ESIS Hospitals

Sir,

Sub : Treatment of patients going directly to empanelled hospitals-reg
Ref: 1) HQrs Circular No V-14/11/15/2012 Med Policy dt 7.11.2016.

Kindly refer to the Head Quarters Circular dt 7.11.2016. Para 4 of the aforesaid circular is reproduced below.

“The patients who are going directly to the empanelled hospitals are not eligible for cashless services. They may be provided SST services on reimbursement basis in case it is found that it was a dire life threatening emergency and the condition of the patient would have seriously deteriorated if he had gone to ESI Hospital for reference, This clause was introduced for controlling the impersonation and other misuse of the SST services. Due to this clause, problems are faced by some of the genuine ESI beneficiaries. **It has now been decided that the decision in such cases may be taken on case-to-case basis, so that misuse of SST service can be controlled.**”

Therefore you are hereby requested to issue referral letters to those ESI beneficiaries who are admitted in empanelled hospitals under emergency, **after ascertaining the genuinity on case-to-case basis, provided the ESI beneficiary is eligible for SST service.**

Yours faithfully,

M. S. S. S. S.
SR STATE MEDICAL COMMISSIONER

Copy: The Director of Insurance Medical Services, Thycaud, Trivandrum